

# AURIGA CORPORATION

## INFORMATION TECHNOLOGY SERVICES



### What Information Technology means at Auriga

Auriga's Information Technology (IT) approach is based on current best practice IT methodologies that we have successfully developed and applied in many past projects. Our approach is based on our solid foundation, as an ISO 9001 compliant company.

Auriga is a premier provider of IT telecommunication consulting services. We have provided our services to numerous state and local agencies such as EDD, Teal Data Center, SamTrans and Orange County Transportation Authority. Auriga Corporation provides strategic planning and database design services for its clients. In addition, Auriga provides a wide range of consulting services such as:



- Strategic Planning and Business Process Reengineering
- Requirements Definition and System Configuration
- Software and Database Development and Support
- Data Warehouse Design and Development
- Web Design, Development and Support
- Web Graphics and Content Development Services
- Systems Integration
- System and Network Administration, Maintenance and Support
- Design and Implementation of Local/Wide Area Networks

### Scope of Information Technology Service

Auriga Corporation provides a wide variety of services to improve IT of our clients. Our experience in providing IT support is extensive. Auriga follows a rigorous IT process. While we apply the process to nearly every project we approach, the ability to develop, implement and manage the project plan is key to our success in this area. Success at Auriga results from our consultants and their ability to deliver IT solutions on time and on budget.

The following highlights examples of key services that Auriga Corporation provides to its clients to improve their IT infrastructure and services:

- Systems Management
- Applications Development
- Systems Integration
- Web Hosting Services
- Desk Top Asset Management
- Business Process Analysis and Re-Engineering
- IT Management and Planning
- Information Security
- Internet/Intranet Services
- Telecommunications Services
- Local and Wide Area Network Services
- Electronic Commerce and Electronic Data Interchange

### Examples of Information Technology Clients

#### Microsoft Premier Support Services - Employment Development Department

Auriga Corporation in partnership with Microsoft is providing Premier Support Services to EDD in Sacramento. Auriga Corporation provided support for account; workshops to assist EDD with the prevention of problems, increasing system availability and assisting with creation of products and solutions based on Microsoft technologies; problem resolution support to provide assistance for problems with specific symptoms encountered while using Microsoft products.

#### California Children & Families Commission

Auriga provided on-site technical support (Network Administration and Helpdesk Support Services) to CCFC. Auriga Consultants were responsible for day-to-day operation and maintenance of servers and desktop/notebook computers of CCFC. In addition, Auriga was responsible for advising on network hardware issues, desktop hardware issues, and network and desktop software issues as part of "best-in-breed" hardware usage and software applications covering a wide range of systems which include workstations, network servers, printers, email systems, firewalls and routers.

#### San Mateo County Transit District/Peninsula Corridor Joint Powers Board-CALTRAIN

Auriga Corporation was awarded a five-year ongoing bench contract to provide consulting services for the Information Technology department. The scope of services included the business process mapping of procurement, development of an intranet, development of and interfaces between PeopleSoft ERP applications and legacy applications and data bases. Auriga also provides support for the data center and help desk operations.

